

***Welcome!***

We are delighted you have chosen our team to provide your child's dental care. We want to share some information to help you prepare for your visit. We are not your typical dental office. As specialists in dentistry for children, we have some routines that may be different from what you are accustomed. The following information will help you and your child prepare to have a fun and informative visit.

***What to expect on your child's first visit: A parent/legal guardian must be present for the initial exam.***

We will introduce ourselves, examine your child and answer your questions. We recommend the first exam at age 1. Usually by the age of 3 or 4 years, children can cooperate for a cleaning, x-rays and fluoride application. However, if it is your child's first visit to our office we may elect to perform an exam only. Our goal is to introduce dentistry in a fun, non-threatening manner and tailor our care to the needs of each child. There are many books (Bernstein Bears, Barney, Rabbits First tooth, etc.) that can be read to your child to help explain what they can expect. Please do not use a visit to the dentist as a punishment (i.e. if you eat that, you'll have to see the dentist). The following paragraph might be helpful as a storyline:

“The dentist will help you keep your teeth healthy by looking at them and make them sparkly with a special toothbrush. They might take some pictures to see between them and underneath them, and will give you a new toothbrush so you can keep them clean. When the dentist is finished you can pick something from the prize wall.”

***Cancellation Policies:*** Appointments may be rescheduled with a courtesy notice of 24 hours. For a missed appointment without a 24 hour notice, a \$25.00 missed appointment fee will be charged. If a pattern of cancellation develops or you fail to show for more than one appointment, we will refer you to another office for care.

***Financial Policies and Insurance Tips:*** We accept cash, checks, MasterCard, American Express and Visa. We will file your insurance as a courtesy service to you. However, your estimated portion will be due the day of your child's appointment. If you recently acquired new insurance or added a child to your insurance, please contact your insurance company to determine possible “waiting periods” and if any referral forms are required by your policy, and bring that information with you. Failure to provide this information may cause you to be re-appointed.

***Directions:*** We are located in American Fork just two blocks south of the hospital on the west side of the road. Call us or visit our website at [www.smithandmacdonaldpediatricdentistry.com](http://www.smithandmacdonaldpediatricdentistry.com) for more information.

We will strive to provide care and guidance and *a little bit* of fun for you and your child. We look forward to meeting your family. Thanks for placing your confidence in us.

Sincerely,

Nathan E. Smith, DDS  
David Macdonald, DDS

**Kids need a Kids Dentist**

**Nathan E. Smith, DDS  
David Macdonald, DDS**